

Customer Service Interactor Job Posting

Discovery Cube Orange County wants you to be a part of our great team!

Discovery Cube Orange County is a nonprofit organization dedicated to inspiring and educating young minds through engaging science based programs and exhibits to create a meaningful impact on the communities we serve.

Do you love science education? Do you love working with the public? If yes, this is the position for you! Discovery Cube Orange County is currently seeking seasonal part-time Customer Service Interactors to assist our guests at various exhibits throughout the Cube starting now through January 20th, 2018! Must be personable, energetic, and professional to join our team – cash handling experience would be a plus! Staff will need to be flexible and available to work weekends, holidays, evenings and 2 or more days during the week, through **January 20th, 2018**.

Customer Service Interactors will assist guests with specific exhibits and are trained on the science behind each exhibit. Staff are responsible for providing friendly customer service and ensuring the safety of every guest, creating a positive experience for our guests and community.

Job Duties & Expectations:

Operations:

- Ensure Guests' safety during exhibit interaction
- Operate exhibits according to standard operating procedures
- Assist with all operational needs

Guest Services:

- Provide service oriented solutions to Guests who are in need of assistance
- Provide friendly and professional interaction to both Guests and employees of all levels
- Share the science behind exhibits and concepts
- Proactively engage Guests when appropriate

Abilities & Behaviors:

- Must have the ability to stand for extended periods of time
- Must be friendly and enjoy talking to and interacting with children and adults of all ages
- Proactive and self-starter with minimal management
- Able to lift, push, or pull up to 25 lbs. for short periods of time
- Must be able to bend safely to turn exhibits on or off

Other Duties:

- Complete special assignments when assigned

Compensation:

Minimum wage/Based on experience

How to Apply:

E-mail Employment Application* and resume to jobsoc@discoverycube.org

****Applicants must submit an application to be considered.***

Visit <http://oc.discoverycube.org/join-our-team/> to download an [employment application](#).